



# M H S F

Methodist Health System Foundation 2020 - 2021 Annual Report



## our vision

MHSF envisions healthy, self-sustaining individuals and communities.

## our mission

To support, develop and manage health-related programs and access to services that benefit the citizens of East New Orleans and beyond.

## our values

- M - Methodist Christian Legacy**
- H - Honesty to Ourselves and Others**
- S - Service to Improve the Health of Our Community**
- F - Family of Employees and Our Partners**
- I - In Perpetuity through Prudent Stewardship of Financial Assets**

## MHSF GRANTS

**COMMUNITY DONATIONS -**  
We provide small support grants to 501(c)(3) non-profit organizations in the four (4) parish region of Orleans, St. Bernard, St. Tammany and Jefferson. These donations may be in the form of sponsorships or discretionary donations for organizations, programs or events.

**STRATEGIC GRANTS -**  
MHSF provides funding to healthcare programs/projects of non-profit 501(c)(3) organizations that serve our mission and strategic programmatic goals. We engage in discussions with organizations that meet our strategic focus. MHSF does not accept unsolicited general applications.

# community message

While cautious optimism is still warranted, we have come a long way in the last year dealing with the many challenges posed by the COVID-19 pandemic. Faced with such a broad and unforeseen obstacle, we quickly identified and acted on immeasurable opportunities to further our mission. Doing so, we refined MHSF's trajectory to best maximize the effectiveness of its assets.

The medical teams at the School Based Health Centers played a vital role in combating COVID-19. Their tireless resilience and dedication in delivering crucial healthcare, both in person and via telehealth visits, have served the community well. These amazing "Healthcare Heroes" have gone above and beyond to provide COVID-19 testing, a critical component in combating the pandemic. In collaboration with St. Bernard Parish Schools, they have administered over 1900 COVID-19 vaccinations to teachers and school staff.

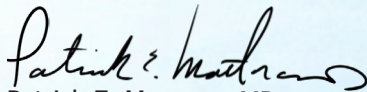
Our grantees partnering with the community have made significant progress. Collaboration among all the players, each making their unique and significant contribution, has proven to be successful. We support and partner with highly engaged, motivated organizations that are dedicated to achieving great results through innovative means. These foundational relationships have never been stronger and will continue to strengthen in the future.


This annual report provides insight into our work in 2020 and how the last year guided and directed our focus for 2021 and beyond. Whether responding to an unforeseen crisis like COVID-19, or providing ongoing support to our grantees, as a legacy foundation we have a long-term lens for the future. Our unwavering commitment is to ever-evolving community health needs while maintaining our vision in support of healthy, self-sustaining individuals and communities.

All that Methodist Health System Foundation has achieved this year perfectly aligns with our vision. It is an aspiration we don't take lightly, nor do we do it alone. We are well aware of our greatest asset—our diligent and caring family of employees, administrators and board of directors. As impressive as our results have been, we are continuously looking beyond to improve our own processes, our facilities and ourselves.

We are incredibly grateful for your oversight, guidance and continued support of the Foundation's mission. We pray for your good health and resilience in the year ahead.

Respectfully,

  
Patrick E. Mottram, MD  
Chairman

  
Wendy M. Beron  
President





Cameron B. Barr  
1947 - 2020

## In Memoriam

It is with great sadness that Methodist Health System Foundation bids farewell to Cameron B. Barr, a longtime employee, member of the Board of Directors and a wonderful friend. Cameron served as the Foundation's Executive Vice President from its beginning until his retirement on October 4, 2012. Cameron returned as a Director and member of the Board's Executive Committee to continue his support of the Foundation's work. From its inception to his passing, he championed our School Based Health Centers to bring quality healthcare access to its students. Cameron was a wonderful leader, mentor, healthcare executive, family man and friend. His wisdom, humor and compassion will be missed by us all. Our thoughts and prayers are with his beloved family and countless friends.

### Our Board Members

Dr. Patrick E. Mottram, Chairman ♦ Mr. Donald E. Pate, Vice Chairman ♦ Mr. Cameron B. Barr, Secretary  
Ms. Judy S. Dawson, Secretary/Treasurer ♦ Ms. Wendy M. Beron, President ♦ Mr. Patrick M. Gibbs, Past Chairman  
Ms. Natalie B. Cohen ♦ Ms. Mary B. Giraud ♦ Dr. Joseph A. Labat ♦ Mr. Brandon T. Nelson ♦ Ms. Paula R. Singleton  
Mr. Larry D. Wink, Sr. ♦ Mr. Frederick C. Young, Jr.

### Our Staff

Wendy M. Beron, President ♦ Dana B. Biagas, Medical Assistant ♦ Ann Clayton Chamberlain, VP, Program Management  
Ailenne L. Coulon, Nurse Practitioner ♦ Audra C. Degan, Nurse Practitioner ♦ Giselle C. Diecidue, Office Administrator  
Kaytee C. Gillis, Social Worker ♦ Kate S. Grieshaber, Social Worker ♦ Mike J. Hellmers, Administrative Assistant  
Barbara N. Henderson, Accountant ♦ Mae C. Juan, Registered Nurse ♦ Steve E. Juan, Registered Nurse  
Cheryl C. Landry, Medical Billing Specialist ♦ Glenda G. London, DNP, Nurse Practitioner ♦ Pam H. Mason, Medical Assistant  
Leslie G. Mathews, Center Coordinator ♦ Bonnie L. Miller, Director of Community Relations  
Patrick E. Mottram, MD, Medical Director ♦ Paul R. Page, VP, Finance ♦ Carol F. Roger, Center Coordinator  
Heather L. Surcouf, DNP, Director of Health Center Services ♦ Jay C. Terrill, Social Worker ♦ James M. Tyus, Social Worker

# TEAM SPOTLIGHT

## THE BOARD OF REGENTS ELECTED DR. PATRICK E. MOTTRAM TO MASTERSHIP OF THE AMERICAN COLLEGE OF PHYSICIANS



Michael J. Tan, MD, FACP, FIDSA and Chair of the Awards Committee of the American College of Physicians announced the Board of Regents decision to elect Dr. Patrick E. Mottram to Mastership. Mastership is conferred on a select number of worthy candidates who are deemed distinguished through a combination of achievements, including the practice of internal medicine, academic contributions to the specialty of Internal Medicine and service to the College.

In making decisions about each candidate's suitability for Mastership, the Committee considered qualities such as strength of character, integrity, perseverance, leadership, compassion and devotion, as well as clinical expertise and commitment to advancing the art and science of medicine.

Emphasis is placed on service as a teacher and mentor, advocacy for quality in internal medicine, a commitment to social justice, deep interest in people and the creation of communities of medicine. Additionally, those elected to Mastership should be "citizen physicians," educational innovators, humanists and learner-teachers who inspire others to seek high standards and excellence in the specialty of Internal Medicine. As a Master of the American College of Physicians, Dr. Mottram embodies these qualities.

## 2020 CHRISTMAS CARD ART AWARD

MHSF partnered with the Youth Empowerment Program (YEP) to create a design for our 2020 MHSF Christmas Card. Kaili Wright's design was selected as the contest winner. *(Kaili pictured)*



## 2020 SPIRIT OF NUNEZ AWARD

Nunez Community College Chancellor, Dr. Tina Tinney, presented the 2020 Spirit of Nunez Community Partner Award to Methodist Health System Foundation President and Health Center Staff in recognition of the Health Center's invaluable work.



*(Pictured from left to right) Pam Mason, Medical Assistant; Ailenne Coulon, Nurse Practitioner; Wendy Beron, President, MHSF; Dr. Tina Tinney, Chancellor, Nunez Community College; Leslie Mathews, Health Center Coordinator and Dr. Heather Surcouf, DNP, Director of Health Center Services*

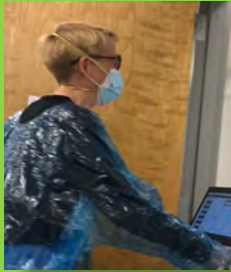
# school based health centers

## telehealth

With MHSF Health Centers adopting a telehealth software platform, both medical and behavioral health services continued uninterrupted when COVID-19 shut down our schools. Additionally, telehealth technology continues to provide service delivery options allowing MHSF to expand its footprint in St. Bernard Parish.

Dr. Glenda London, DNP  
Chalmette High School Health Center





## mental health

COVID-19 has unfortunately seen an uptick in the need for mental health services for all people, but especially for children and adolescents. During the last year, students have struggled with anxiety, depression and suicidal ideation. The social isolation, financial instability, increase in substance abuse and overall exacerbation of ongoing issues within homes have greatly contributed to these increased mental health issues.

Students who matriculate from Rowley Alternative School to mainstream middle schools have a safety net to assist in preventing recidivism and in acclimating back to mainstream school. Ongoing behavioral and mental health counseling is offered to them to help with the transition.

Committed to educating the next generation of nurses, the MHSF Health Centers adopted a virtual education model of clinical learning. By connecting through an on-line interactive video platform, student nurses were able to participate “virtually” in actual Health Center patient visits.

## physical health

Throughout the COVID-19 pandemic and COVID-related lock downs, the MHSF Health Center team continued to manage the on-going healthcare needs of the population it serves. These services included annual well care, COVID-19 testing and vaccines and other general health needs.

Our partner schools, St. Bernard Parish Public Schools and Nunez Community College, were integral components of our overall continued success during these trying times.



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academic success

# community partnerships



## MOTHERS' MILK BANK OF LOUISIANA AT OCHSNER BAPTIST

### WHAT

- Only human donor milk bank in Louisiana located at Ochsner Baptist in New Orleans
- Ochsner Milk Bank has relationships with 18 Louisiana Neonatal Intensive Care Units (NICU)

### WHY

- Mother's milk is crucial to premature babies and decreases odds of life-threatening complications. If mothers of preterm infants cannot provide milk, pasteurized donated human milk is the next best option

### RESULTS

- 110 women donated over 757 gallons of breast milk in 2020
- 425 gallons consumed by newborns in the NICU in 2020
- Recent approval of Louisiana Medicaid reimbursement for human donor milk provided to NICU will provide Milk Bank sustainable revenue

### ADDITIONAL PROGRAM GOALS TO INCREASE DONOR DIVERSITY

- Create a lactation space to offer peer group sessions for lactating women to increase demographic equity among donors
- Collaborative partnership with a national foundation-funded initiative to improve breastfeeding rates at discharge among NICU infants/families of diverse ethnicities

MHSF has provided multi-year support for the Milk Bank coordinator position and other program expenses.



## COMMUNITIES IN SCHOOLS (CIS) GULF SOUTH

### WHAT

- CIS serves as the social worker/licensed mental health professional in schools
- 36 mental health professionals in 27 schools in Orleans Parish
- Tier One Services to 10,500 students to help build awareness, skills and access to services
- One-on-one case management services to over 1,800 students

### WHY

- Despite challenges during COVID-19 with 16,000 Louisiana students not attending school, CIS has established:
  - Online counseling to virtual learner students needing services
  - Google classrooms to offer social-emotional groups and lessons to virtual learner students
  - Online "office hours" for student telehealth visits to a mental health professional

### RESULTS

- Allows school administration to focus on education and CIS to focus on student social/emotional issues
- Critical during COVID-19

MHSF has provided multi-year operating support of CIS's operations in the Greater New Orleans area.

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# collaboration





# diversity

## NEW ORLEANS EAST REAL-TIME CRIME CAMERA PROGRAM

NEW ORLEANS POLICE & JUSTICE FOUNDATION / NEW ORLEANS POLICE DISTRICT 7

### WHAT

- Program to install two types of crime cameras in New Orleans East
- High visibility pole-mounted white box cameras in high-traffic locations
- SafeCam crime cameras on residences and businesses strategically located near pole-mounted cameras

### WHY

- Create an integrated link of cameras to the Real-Time Crime Camera Center to reduce crime, identify and address quality of life issues (dumping, flooding), traffic incidents
- Assist NOPD to efficiently patrol incidents in 130 square miles of New Orleans East

### RESULTS

- Installed eleven pole-mounted white box cameras and ten SafeCam cameras on residences and businesses
- Cameras used 90 times – to assist with 38 person crimes, eight quality-of-life issues and 38 traffic/vehicle incidents

MHSF is providing support to install up to 60 pole-mounted and SafeCam cameras in New Orleans East over three years.

This partnership will enhance community safety, a social determinant of health.



## FRIENDS OF FISHER HOUSE

OF SOUTHERN LOUISIANA

### WHAT

- A new 14,000 square foot house on Veterans Administration (VA) Hospital grounds to serve veterans and their families with free lodging while at the VA Hospital

### WHY

- Approximately 140,000 veterans reside in Southeast Louisiana greater than 50 miles from the Hospital; 40% with annual income < \$50,000

### RESULTS

- NOW OPEN - Fisher House began accepting guests in December 2020

MHSF contributed to the capital campaign to build the 85th Friends of Fisher House in the U.S. Once the building was completed, it was donated to the Veterans Administration which is responsible for staffing and management.

# faith



## LOUISIANA CENTER FOR CHILDREN'S RIGHTS

### WHAT

- A non-profit law office that defends, on average, 500 young people in Louisiana's justice system annually
- Multidisciplinary Children's Defense Team comprised of Attorneys, Social Workers and Youth Advocates
- Wraparound services to assist families with housing, food insecurity, access to healthcare and other social services

### WHY

- Help and support youth in the criminal justice system to:
  - Reduce recidivism
  - Improve public safety
  - Improve long-term life and adult health outcomes
  - Assist youth to become productive members of society through education, job training and employment

MHSF provides support for the Children's Defense Team through a multi-year grant.

# creativity

### RESULTS - THREE YEAR OUTCOMES

- No rearrest - 85%
- In school - 86%
- Job training - 59%
- Employment - 45%
  - Continued challenge due to lack of age-appropriate opportunities
- Decline in unique juvenile arrests -23%

# school based health centers

- CHALMETTE HIGH SCHOOL
- NUNEZ COMMUNITY COLLEGE
- C. F. ROWLEY ALTERNATIVE SCHOOL



**2021  
VACCINE  
EXTRAVAGANZA**  
Administered 1st and  
2nd COVID-19 VACCINE  
doses to over  
**500**  
individuals

Methodist Health System Foundation, School Based Health Centers, in collaboration with the leadership from the St. Bernard Parish School System, held a Vaccine Extravaganza for faculty and staff the week the governor authorized COVID-19 vaccinations for school teachers, administration and staff. Nursing students from both Nunez Community College and the University of Holy Cross, along with Nunez EMT students, joined us at the Maumus Center to safely and efficiently vaccinate over 500 people over three days and then again four weeks later.



**OUR  
MEDICAL TEAM  
COMPLETED OVER  
2000  
COVID-19 TESTS  
THIS SCHOOL  
YEAR**



# COVID-19 vaccine extravaganza

Doris Voitier, Superintendent of St. Bernard Parish Public Schools and Dr. Heather Surcouf, DNP, Director of MHSF Health Center Services led the effort to jump on this opportunity quickly to assure that St. Bernard Parish Public School faculty were the FIRST in the State to receive both doses of the COVID-19 vaccines.

Our nursing school partners, Nunez Community College and the University of Holy Cross, sent teams of students and instructors to help administer COVID-19 vaccines. Nunez EMT students also joined the effort. We couldn't have done it without them.



We appreciate the Region 1 team of the Office of Public Health and the National Guard for assisting with vaccine supply and delivery. We are grateful to all of our partners who assisted in vaccine efforts.



*Left: L to R: Doris Voitier, St. Bernard Parish Public School Superintendent; Dr. Tina Tinney, Nunez Community College Chancellor; Dr. Stanton McNeely, President, University of Holy Cross; Dr. Heather Surcouf, DNP, MHSF Director of Health Center Services*

**I GOT  
MY COVID-19  
VACCINE!**



# s c h o l a r s h i p s

## HEALTHCARE PROFESSION SCHOLARSHIPS – INVESTMENT FOR THE HEALTH OF OUR COMMUNITY

Since its early days as a foundation, MHSF has supported a wide range of healthcare scholarships. Our Board recognizes the significant return on investment that scholarship programs provide students to complete a professional certification and, hopefully, remain in the Greater New Orleans region.

Our initial scholarship program began in 2006 with nursing students at the University of Holy Cross (UHC). Our first UHC nursing scholarship was endowed in 2008 and an additional nursing scholarship was endowed for first generation students in honor and memory of Richard A. Henault, MHSF Executive Vice President, a champion of our scholarship program.

We are fortunate that our community boasts excellent educational institutions that offer healthcare programs. The Foundation has supported licensed practical nurse programs at Nunez Community College and Delgado Community College. We have supported nursing students at Southeastern and in 2020 added a nursing scholarship program at Dillard University.

Focus expanded five years ago with a scholarship program at Xavier University of Louisiana's highly rated College of Pharmacy. This relationship has been so successful that we recently endowed a Pharmacy scholarship with funds matched by Xavier Pharmacy alumni.



THE UNIVERSITY of  
NEW ORLEANS

University of  
HOLY  
CROSS

Delgado  
COMMUNITY COLLEGE





**DILLARD**  
UNIVERSITY

Experience with our grant partners and school based health centers and a rise in the incidence of mental health issues in our community has highlighted the dearth of mental health specialists. As a result, we started a scholarship program with the UHC Counseling Program in 2020. We will expand our counseling scholarship program in Summer 2021 to the University of New Orleans, the State's first accredited counseling program.

Scholarships are focused on students living in our target service area of New Orleans East, Gentilly and St. Bernard. Our funding has supported 50+ nursing students, 20 pharmacy students and 19 counseling students.

We continue to be inspired by the dedication and hard work of our scholarship recipients. Many are non-traditional students that have elected to return to school while raising children and working. Their stories of hardship and triumph are motivating and inspiring. They have chosen a profession in healthcare with an intent to serve. We are honored to help them achieve that goal.

Louisianians continue to rank near the bottom nationally with chronic diseases and health issues. The onset of the COVID-19 pandemic has only exacerbated these issues. MHSF supported many varied programs over the years striving to improve the health and wellbeing of our community. We believe a long term investment in education for healthcare professions will not only improve the lives of the recipients but return dividends to our community.

e n d o w m e n t s  
investing in the future

# grantmaking programmatic goals

## MHSF

strives to provide support to citizens of Greater New Orleans with an emphasis on the communities of New Orleans East, Gentilly and St. Bernard.

### 1. Improve

the physical, emotional and mental health status of the community, including access to healthcare, promotion of healthy lifestyles and disease prevention.

### 2. Assist

programs and collaborative partnerships that address the root causes of social and economic factors that contribute to the social determinants of health (including family and social support, education, employment, community safety).

### 3. Provide

grant funding of operations with specific goals, objectives and outcomes.

### 4. Provide

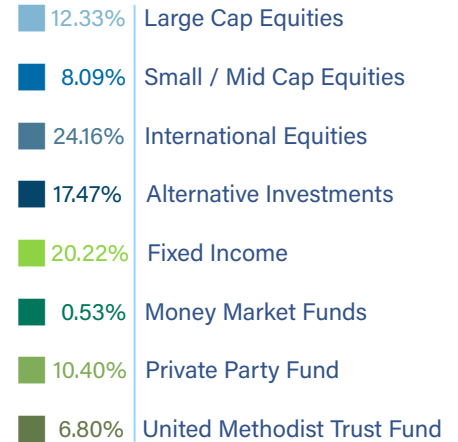
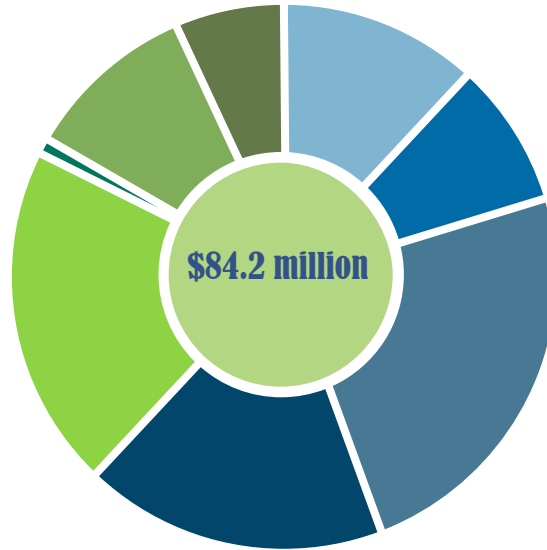
technical assistance to nonprofits to build capacity, strengthen leadership, increase effectiveness and achieve sustainability.

MHSF updated its strategic grantmaking goals based on our Community Health Needs Assessment and lessons learned from the COVID-19 health crisis.

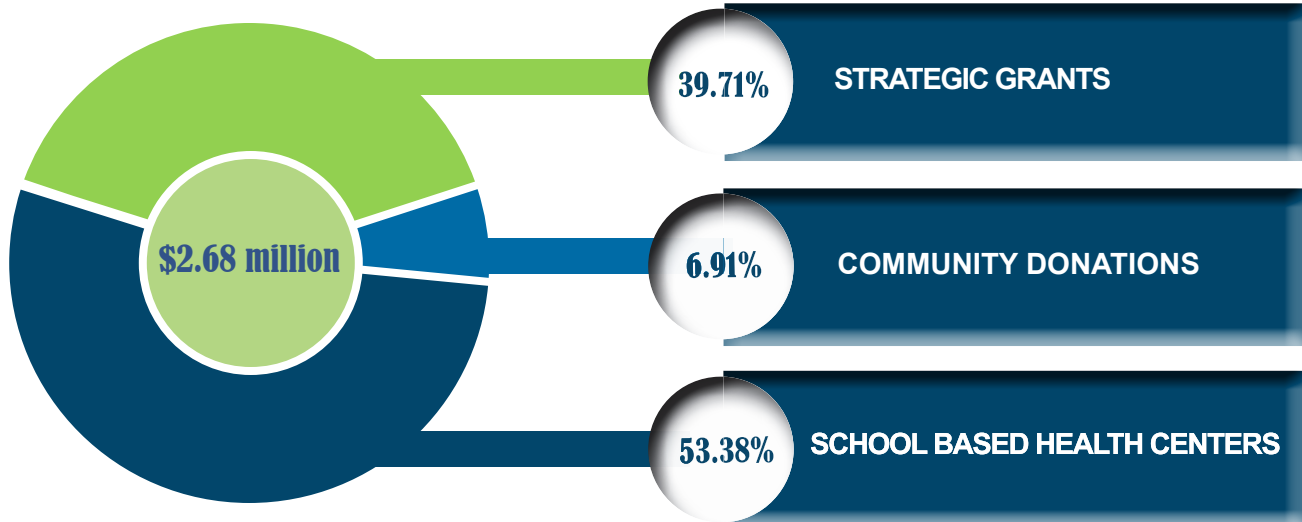


# investment portfolio

As of  
June 30, 2021



# community investment



A stone arch bridge spans across a river, with lush greenery and palm trees in the background. The bridge is constructed from large, irregular stones. The water reflects the bridge and the surrounding foliage. A large white rectangular area is overlaid on the top half of the image, containing the MHSF logo and contact information.

# MHSF

**METHODIST HEALTH SYSTEM  
FOUNDATION, INC.**

360 OAK HARBOR BOULEVARD  
SLIDELL, LOUISIANA 70458

Methodist Health System Foundation  
360 Oak Harbor Boulevard - Slidell, Louisiana  
Phone: 985-726-9333 / Fax: 985-726-9996  
Email: [wberon@mhsfi.org](mailto:wberon@mhsfi.org)  
Visit our Website: [www.mhsfi.org](http://www.mhsfi.org)